

Role Title	Marketing Assistant – BIGSOUND
Background	BIGSOUND Festival is an annual event to discover the future of Australian music. Taking over Brisbane's Fortitude Valley each year, BIGSOUND is a global gathering of musicians, industry, brands, media and music lovers. BIGSOUND is produced and presented by QMusic, Queensland's music industry support organisation. A not-for-profit, QMusic supports and advocates for the Queensland music industry, delivers grants and funding opportunities, as well as presents industry events, including the Queensland Music Awards and QMusic Connect.
Role purpose	This role is for digital-savvy, frontline communicator with a passion for Australian music, building communities and fostering relationships. The role will be required to assist the QMusic Director of Marketing and Marketing Manager and will also liaise with external providers Beehive and Morse Code.
Reports to	QMusic Director of Marketing
Direct reports	N/A
Indirect reports	N/A
Award Classification	Fixed term / amount employment agreement or contract

Key Responsibilities

- Coordinate email campaign schedules, segmentation and written content creation
- Provide digital marketing and ticketing support
- Support for event sponsors and partnership integrations across QMusic marketing channels
- Update QMusic and BIGSOUND websites and app platforms as required
- Provide support to the Digital Content Producer for content creation, including composing design briefs
- Contribute to post-event evaluations including assessments of the implemented strategies and overall outcomes together with recommendations for future BIGSOUND events
- Some social media support, however the bulk of BIGSOUND social media posting is delivered via Morse Code

Financial Management

Awareness of the invoicing and payment processes that are in place for costs incurred

Experience and qualifications

Essential

- Minimum of 1-year experience in marketing
- Experience with content writing, email and online marketing
- Computer literacy and knowledge of Microsoft Office packages
- Acute attention to detail and experience copywriting

Selection Criteria

- High level of literacy, communication and organisational skills
- Ability to work in a constantly busy work environment
- Ability to manage multiple tasks and work to strict deadlines
- Ability to work autonomously as well as part of team
- A demonstrated interest in and passion for contemporary music/arts industry
- Flexibility regarding work schedule
- Familiarity with The Valley, surrounding streets and venues
- Confidence to solve issues when they occur.
- Ability to follow direction and report back on tasks as required
- A friendly manner and upbeat personality

General

- Work collaboratively with all members of the QMusic team and ensure open and clear communication is maintained across the organisation.
- Contribute to BIGSOUND meetings as required

Policies and Workplace Practices

All QMusic employees are required to acquaint themselves with the organisation's policies and procedures and to abide by them at all times. It is expected employees will:

- Uphold the QMusic Values
- Be respectful towards the organisation, colleagues, clients and general public
- Act collaboratively with all colleagues
- Act in safe and responsible manner at all times

Additional Information:

Flexible work hours required for weekend and evenings leading up to and during BIGSOUND (6-9 Sept)